

PRIME MINISTER'S PUBLIC AFFAIRS AND GRIEVANCES WING

ROLE/FUNCTIONS

Prime Minister's Public Affairs & Grievances Wing, Ministry of Parliamentary Affairs performs following functions to address complaints/requests received from general public :-

- ✓ Employment and service issues
- ✓ Matters related to Police, property, land and family disputes
- ✓ Provision of basic amenities like infrastructure and utilities
- ✓ Matters related to organizations dealing with basic amenities e.g. electricity, gas.

2. In order to enable Ministry of Parliamentary Affairs to perform above functions more effectively and efficiently, all complaints must henceforth accompany the information as per Performa given below.

3. It is also informed that on 28-10-2018, Prime Minister of Pakistan has inaugurated **Pakistan Citizens' Portal** through an app on google play store to enable general public to file direct complaints online.

**INFORMATION REQUIRED ON PART OF COMPLAINANT / APPLICANT FOR
LODGING THE ISSUE THROUGH PAKISTAN CITIZEN'S PORTAL**

Name	
Gender	
Date of Birth	
CNIC	
Mobile No.	
Email	
Address	
Profession	
Qualification(if any)	
Details of the issue	